

Asylum Support Partnership



Initial Accommodation Service Locations



Addresses and Opening Times of Initial Accommodation Services

	Organisation	Opening Times	Address	Telephone
1	Refugee Council (subcontracted to Bryson) – Belfast	9am – 5pm Monday to Friday Closed between 1- 2pm daily	9 Lower Crescent Belfast BT7 NR1	Tel: 028 90439226 Fax: 028 90329539
2	Refugee Action – Liverpool	9.30 – 4pm Monday to Friday: drop in service for Initial Accommodation Residents	27 Greenbank Drive Sefton Park Liverpool L17 1AS	Tel: 0151 7347570 Fax: 0151 7343625
3	Refugee Council - Belmont, Barnsley	Monday to Friday 9 – 5pm. Closed Wednesday morning	Cross Street, Monk Bretton Barnsley, S71 2DY	Tel: 01226 320544 Fax: 01226 323670
4	Refugee Council – Birmingham	Monday, Tuesday Thursday and Friday 9.30 to 1.00 p.m. 2.00 p.m. to 5.30 p.m. Wednesday closed am except for emergencies open from 2.00pm -5.30pm	Address 3 Stone Road, Edgbaston, Birmingham. B15 2HH	Tel: 0121 446 5118 Fax: 0121 4467299
5	Refugee Council – Hillside, Leeds	Monday to Friday 9 – 5pm. Closed Wednesday morning	602 Leeds & Bradford Rd Bramley, Leeds, LS13 1HQ	Tel: 0113 2396440 Fax: 0113 2393165
6	Refugee Council – Angel Lodge, Wakefield	Monday to Friday 9 – 5pm. Closed Wednesday morning	Angel Lodge, Love Lane Wakefield, WF2 9AF	Tel: 01924 234070 Fax: 01924 364674
7	Scottish Refugee Council – Glasgow	Monday – Friday 9.30 - 13.00 14.00 - 16.00	Scottish Induction Service Flat 29/3 33 Petershill Drive Glasgow G21 4 QQ	Tel: 0141 248 9799 Fax: 0141 558 9397
8	Welsh Refugee Council – Cardiff	Monday, Tuesday and Thursday 10:00 – 16:00 Wednesday and Friday 10:00 – 13:00	Lynx House 385 Newport Road Cardiff CF24 1RN	Tel – 029 2048 0150 Fax- 029 2047 1592

Information on Partnership agencies Initial Accommodation Services

Refugee Action

The Refugee Action Wraparound service provides assistance for newly arrived asylum seekers within Initial Accommodation in Liverpool. It assists with applications for more long-term support and housing, Orientation Briefings and Dispersal Briefings, as well as providing a daily drop-in service dealing with issues including clients whose age is disputed, accessing health services, maternity benefits, and problems with support and accommodation.

Through the One Stop Services Refugee Action also offer advice and support to newly arrived asylum seekers who may need to access Initial Accommodation and also work with asylum seekers who have made an asylum application and are supported by UKBA.

Refugee Council

Through Refugee Council's 'Wraparound Service' they offer advice and support to newly arrived people seeking asylum residing in Initial Accommodation Sites in Wakefield (accommodates up to 220), Barnsley and Leeds (both accommodating up to 75 clients each).

Clients generally stay in the centres for 3 to 4 weeks, before being dispersed into Yorkshire and Humberside or the North East. Whilst there the Wraparound services team deliver the following sessions:

- Orientation Briefing – The briefing explains the process and rules whilst the client is in the centre. This is also an opportunity to identify health needs, and make appropriate referrals.
- NASS 1 – This is a briefing to apply for accommodation from the Home Office for when the client is dispersed. Any health needs that affect the accommodation are highlighted here.
- Asylum Process – This briefing explains the entire asylum process to the client.
- Dispersal – This briefing is given just before a client leaves the centre, it gives information and advice about support, education, harassment and emergency services.

From April 07 to April 08 the Wraparound Services Team, delivered 24,000 advice sessions to asylum seekers residing within the three centres.

Scottish Refugee Council

Scottish Refugee Council provide information briefings and advice sessions for new asylum seekers routed to Glasgow by UKBA routing team, Liverpool and for families accommodated in IA after presenting at their OSS in Cadogan Square, Glasgow. Scottish Refugee Council induction team is located on site. They arrange legal representation and GP registration and also complete NASS 1 applications for IA residents who are generally dispersed within Glasgow around 3 weeks after arrival. Scottish Refugee Council have an on site weekly midwife service and basic English classes for new arrivals with no English.

Welsh Refugee Council

Welsh Refugee Council have a dedicated Initial Accommodation Team that provide full advice sessions and briefings for those asylum seekers who have just claimed asylum and have arrived (sent by UKBA) in Cardiff. The briefings and sessions are provided on site in the hostel where asylum seekers are housed by UKBA for the first few weeks of their asylum claim. The sessions are aimed to help asylum seekers understand the asylum process, access UKBA longer term housing, access solicitors, social care, essential living needs and family reunion or tracing.