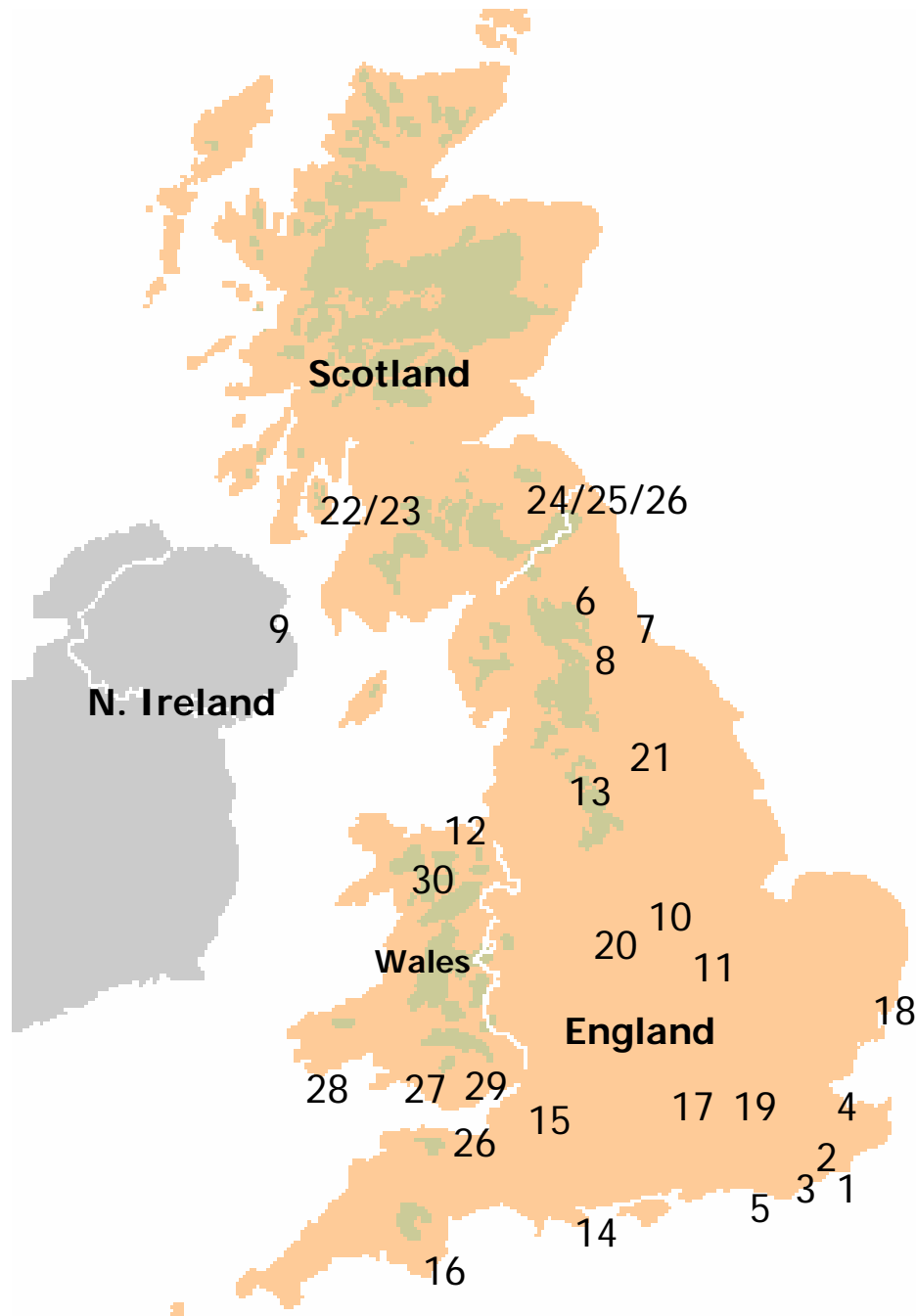


Refugee agencies help and advice



Welsh Refugee Council



One Stop Service Locations

	ORGANISATION	OPENING TIMES	ADDRESS	TELEPHONE
1	MIGRANT HELPLINE <u>Kent</u>	08.30 – 22.30 One Stop Service Tues: 09.30– 16.00 Thurs: 09.30-12.30	The Rendezvous Building Freight Services Approach Road Eastern Docks Dover CT16 1JA	01304 203 074 One Stop Service 01304 218723
2	MIGRANT HELPLINE <u>Kent</u> *S*	Fri:10:00 – 16.30	The Methodist Church Hall Wilfred Street, Gravesend, Kent DA12 2RE	07976 450324
3	MIGRANT HELPLINE East Sussex	Mon & Weds: 09:30-12:30, 14.00-16.30 Tues & Fri: 09.30-12.30 Thu: 14.00 – 16:30	17a Silchester Mews St. Leonards on Sea East Sussex TN38 0JB	Tel - 01424 461225 Fax - 01424 434879
4	MIGRANT HELPLINE Thanet	Wed: 10:00 – 16:00	Cliftonville Community Centre, St Paul's Road, Clifontiville, Margate, CT9 2DB	07970 603 814 07971 868 424
4a	MIGRANT HELPLINE Chatham	Mon: 10.00 – 16.00	31 Cross Street, Chatham, Kent, ME4 4LT	07970 603 814
5	MIGRANT HELPLINE <u>West Sussex</u>	Tues & Fri: 10.30 – 13.00 14.00 – 16.00	First Floor Offices 11/12 Pool Valley Brighton, BN1 1NS	01273 723 223 Fax: 01273 723 227
6	NERS <u>(North of England Refugee Service)</u>	Mon – Fri: 09:30 – 13:00 Appointments only: Mon-Fri (<i>not Wed</i>) 14:00 – 16:30	19 The Bigg Market Newcastle NE1 1UN	0191 222 0406
7	NERS <u>(North of England Refugee Service)</u>	Mon – Fri: 09:30 – 13:00 14:00 – 16:30 (<i>not Wed</i>)	19 Villiers Street Sunderland Tyne & Wear SR1 1EJ	0191 510 8685
8	NERS (North of England Refugee Service)	Mon – Fri: 09:30 – 13:00 Appointments only: Mon-Fri (<i>not Wed</i>) 14:00 – 16:30	27 Borough Road, Middlesborough TS1 4AD	01642 217 447
9	MCRC <u>(Multi-Cultural Resource Centre)</u>		9 Lower Crescent Belfast BT7 1NR	02890 238 645

One Stop Service Locations

10	REFUGEE ACTION Nottingham	<p>Mon-Fri:10-13:00 & 14:00-16:00 Closed Wed Drop-in: 10:00-12:30 (Mon & Thu) Appointments: 12:00-16:00 (Mon & Thu) 10:00 - 13:00 & 14:00-16:00 (Tue) 10:00 - 13:00 Fri Advice Line (for clients and agencies) every day except Wed between 10:00-13:00 & 14:00-16:00 Outreach Service to Derby on Tuesdays and Thursdays on appointment basis (10:00-13:00 & 14:00-16:00)</p>	<p>3rd Floor, Albion House 5-13 Canal Street Nottingham NG1 7EG</p>	<p>0115 941 8552 Fax: 0115 950 9980</p>
11	REFUGEE ACTION Leicester	<p>10:00 – 12:30 14:00 - 16:00 Mon: Drop In Tue: Appts/Advice Line Thu: Appointments Fri: Advice Line</p>	<p>Chancery House 7 Millstone Lane Leicester LE1 5JN</p>	<p>0116 261 6200 Fax: 0116 261 6226</p>
12	REFUGEE ACTION North West	<p>10:00-16:00 Monday to Friday, but closed on Wednesdays Drop in: Monday, Thursday and Friday at 10:00 Tuesday at 14:00 Otherwise by appointment only.</p>	<p>64 Mount Pleasant Liverpool L3 5SD</p>	<p>0151 702 6300 Fax: 0151 709 6684</p>
13	REFUGEE ACTION North West	<p>Mon-Fri (not Wed): 10:00 – 13:00 14:00 – 16:30 Closed Wed</p>	<p>1 Tariff Street Manchester M1 2HF</p>	<p>Free client advice line: 0800 917 2719 Advice line for Organisations Tel: 0161 233 1215 Switchboard Tel: 0161 233 1200 Fax: 0161 236 4285 (casework) Fax: 0161 233 1420 (admin)</p>

One Stop Service Locations

14	REFUGEE ACTION South Central	<p>Mon - Fri 10:00-13:00 14:00-16:30 (except Wed mornings)</p> <p>Outreach Mon only: 10:00 -12:30 14:00 – 16:30</p>	<p>Third Floor Venture Tower Fratton Road Portsmouth PO1 5DL</p> <p>Temporarily based at: Neighbourhood Advice Centre 53 Derby Road Southampton SO14 0DJ</p>	<p>023 9229 7407</p> <p>Fax: 023 9285 7560</p>
15	REFUGEE ACTION South West	<p>Drop in: Monday and Thursday, 10:00-12:00</p>	<p>9 Hide Market West Street St Phillips' Bristol BS2 0BH</p>	<p>Telephone advice 0117 941 5962 Monday 14:00- 16:30 Tuesday, 10:00- 12:30 & 14:00- 16.30 Thursday 14:00- 16:30 Friday 10:00- 12:30 & 14:00- 16:30 Fax: 0117 955 5036</p>
16	REFUGEE ACTION South West	<p>Mon - Fri, 10am-1pm, 2pm-4:30pm Drop-in Tuesdays only 10am-12pm, 2pm- 3:30pm Appointments on Mon, Thur & Fri</p>	<p>Prideaux Court Palace Street Plymouth PL1 2AY</p>	<p>01752 235 030 fax: 01752 268 805</p>
17	BRITISH REFUGEE COUNCIL (commonly known as the 'Refugee Council') West London Office	<p>Mon-Fri: 09:30 – 13:30 14:00 – 17:00</p> <p>*From 3rd August 2007, the office will close at 13:00 on a Wednesday.</p>	<p>41B Cross Lances Road Hounslow Middlesex TW3 2AD</p>	<p>0208 607 6888</p>
18	BRITISH REFUGEE COUNCIL East of England Office	<p>Mon, Tues & Thurs: 10.00 – 13.00 & 14:00 – 16:00 Fri: 10:00 – 13:00</p> <p>Wed (all day) & Fri (pm): Emergencies & appointments only</p>	<p>1st Floor 4-8 Museum St Ipswich IP1 1HT</p>	<p>01473 297 900 (advice line)</p>
19	BRITISH REFUGEE COUNCIL London Office	<p>Mon-Fri (not Wed a.m.): 09.00 – 17.00</p> <p>Wed: 09:00 – 14:00 emergencies & appointments only</p>	<p>240-250 Ferndale Rd Brixton London SW9 8BB</p>	<p>020 7346 6700/ 020 7346 6777 (advice line)</p>

One Stop Service Locations

20	BRITISH REFUGEE COUNCIL West Midlands Office	Mon-Fri (not Tues): 09:30 – 17:30 Tues – Emergencies and appointments only A Surgery is held on Tuesday, 10.00 to 3.00 p.m.,	1 st Floor, Smithfield House, Digbeth, Birmingham, B5 6BS YMCA, Edinburgh House, Harding Road, Hanley, Stoke-on-Trent. ST1 3AE	0121 622 1515 (advice line) 07776203414
21	BRITISH REFUGEE COUNCIL Yorkshire & Humberside Office	Mon., Tues., Thurs. & Fri. – 09:00 to 17:00 Wed. – Emergencies or appointments only	Ground Floor Hurley House 1 Dewsbury Road Leeds LS11 5DQ	0113 244 9404/ 0113 386 2210 (advice line)
22	SCOTTISH REFUGEE COUNCIL		5 Cadogan Square (170 Blythswood Court) Cadogan Street Glasgow G2 7PH	0141 248 9799 0800 0856 087
23	SCOTTISH REFUGEE COUNCIL *S*	Women's group Mon: 14:00-17:00	Quaker Meeting House 38 Elmbank Crescent Glasgow	Contact Main Office
24	SCOTTISH REFUGEE COUNCIL	Monday AM Thursday ALL DAY ASYLUM ADVICE	Citizens Advice Bureau 58 Dundas Street Edinburgh	Contact Main Office
25	SCOTTISH REFUGEE COUNCIL	Monday PM ASYLUM ADVICE	Edinburgh Refugee Centre St Georges West Shandwick Place Edinburgh	
26	SCOTTISH REFUGEE COUNCIL	Education / Housing provide surgery on alternate Thursdays	Edinburgh Refugee Centre St Georges West Shandwick Place Edinburgh	Contact Main Office
27	WELSH REFUGEE COUNCIL	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri: 10:30 – 12:30	Phoenix House 389 Newport Road Cardiff CF24 1TP	02920 489 800 Fax: 02920 432 980
28	WELSH REFUGEE COUNCIL	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri: 10:30 – 12:30	3 rd Floor, Grove House Grove Place Swansea SA1 5DF	01792 630 180 Fax: 01792 630 181
29	WELSH REFUGEE COUNCIL	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri: 10:30 – 12:30	High Street Chambers 51 High Street Newport NP20 1GB	01633 266 420 Fax: 01633 266 421
30	WELSH REFUGEE COUNCIL	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri: 10:30 – 12:30	Trinity House Trinity Street Wrexham LL11 1NL	01978 363 240 Fax: 01978 367 891