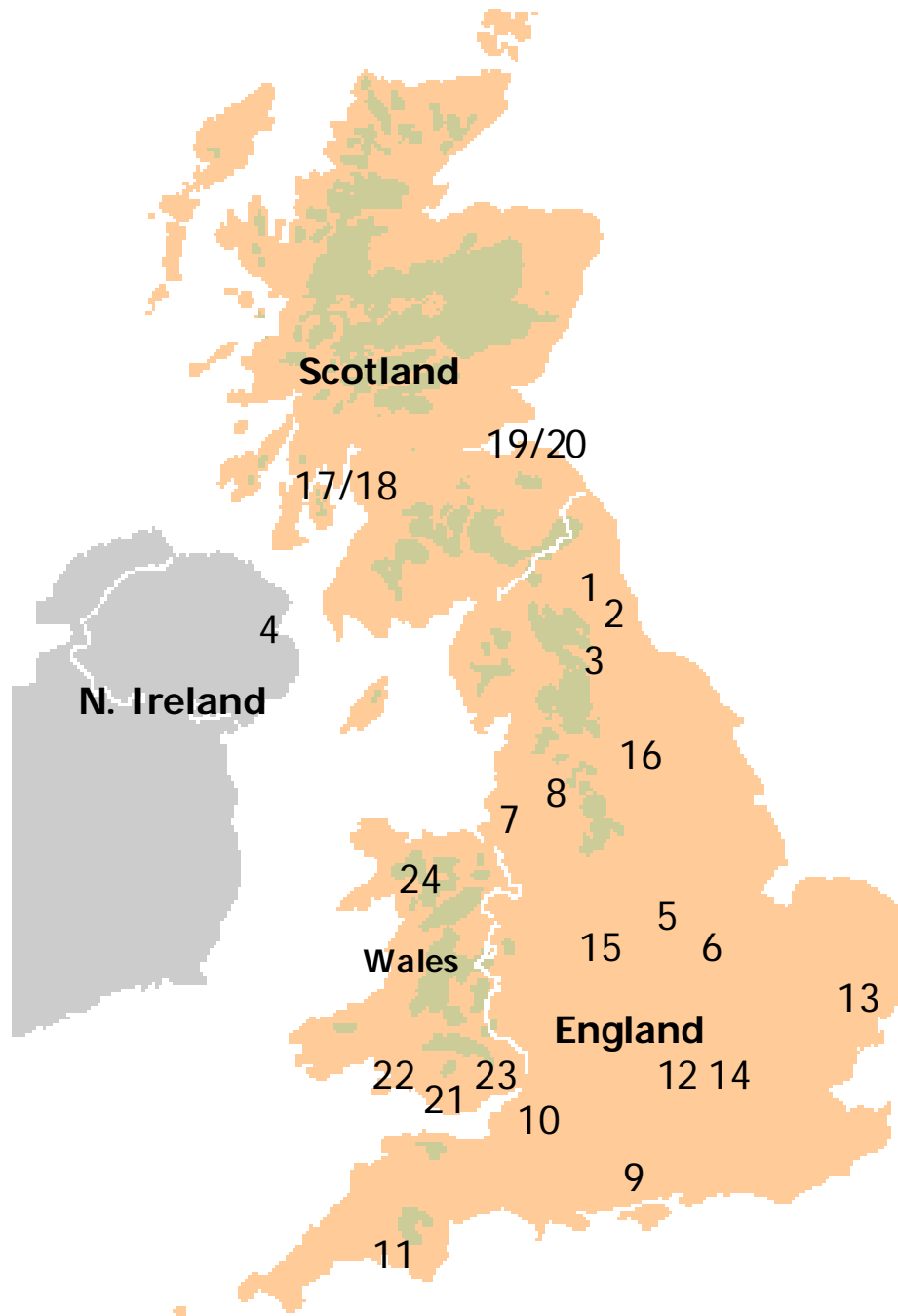


# Asylum Support Partnership



## One Stop Service Locations



### January 2009

ASP is a partnership project hosted by the British Refugee Council  
British Refugee Council, (commonly called the Refugee Council) is a company limited by guarantee registered in England and Wales, [No 2727514] and a registered charity, [No 1014576]. Registered office: 240-250 Ferndale Road, London SW9 8BB, United Kingdom

## One Stop Service Locations

	<b>ORGANISATION</b>	<b>OPENING TIMES</b>	<b>ADDRESS</b>	<b>TELEPHONE</b>
1	<b>NERS</b> (North of England Refugee Service)	Mon – Fri: 09:30 – 13:00 Appointments only: Mon-Fri ( <i>not Wed</i> ) 14:00 – 16:30	19 The Big Market Newcastle NE1 1UN	Tel - 0191 222 0406
2	<b>NERS</b> (North of England Refugee Service)	Mon – Fri: 09:30 – 13:00 14:00 – 16:30 ( <i>not Wed</i> )	19 Villiers Street Sunderland Tyne & Wear SR1 1EJ	Tel - 0191 510 8685
3	<b>NERS</b> (North of England Refugee Service)	Mon – Fri: 09:30 – 13:00 Appointments only: Mon-Fri ( <i>not Wed</i> ) 14:00 – 16:30	3 <sup>rd</sup> Floor, Sylvan House 12-16 Woodlands Road Middlesbrough TS1 3BE	Tel - 01642 217 447
4	<b>MCRC</b> (Multi-Cultural Resource Centre)		9 Lower Crescent Belfast BT7 1NR	Tel - 02890 238 645
5	<b>REFUGEE ACTION</b> Nottingham	Mon - Fri ( <b>Not Wed</b> ) 10:00 - 12:30 14:00 - 16:00  Mon & Thur: Drop in (am) / Appt's (pm) Tue: Appt's Fri: Appt's (am)  Advice Line - Nottingham Office (Mon, Tues, Thurs, Fri) 10:00 - 12:30 14:00 - 16:00  Derby outreach service (appt's. only) Tue & Thur 10:00 - 12:30 14:00 - 16:00	Castle Court, 59 Castle Boulevard, Nottingham, NG7 1FD	Tel: 0115 941 8552  Fax: 0115 950 9980
6	<b>REFUGEE ACTION</b> Leicester	10:00 – 13.00 14:00 - 16:00 Mon: Drop In Tue: Appts/Advice Line Thu: Appointments Fri: Advice Line	Chancery House 7 Millstone Lane Leicester LE1 5JN	Advice Line – Tues & Fri 0116 261 6223 10:00 – 13:00 14:00 – 16:00 Tel - 0116 261 6200  Fax - 0116 261 6226
7	<b>REFUGEE ACTION</b> North West	10:00-16:00 Monday to Friday, but closed on Wednesdays	64 Mount Pleasant Liverpool L3 5SD	Tel - 0151 702 6300

## One Stop Service Locations

		Drop in: Monday, Tuesday, Thursday and Friday at 10:00 & 14:00 hrs		Fax – 0151 709 6684
8	<b>REFUGEE ACTION</b> North West	Mon-Fri (not Wed): 10:00 – 13:00 14:00 – 16:30 Closed Wed	1 Tariff Street Manchester M1 2HF	Free client advice line: 0800 917 2719 Advice line for Organisations Tel: 0161 233 1215 Switchboard Tel: 0161 233 1200 Fax: 0161 236 4285 (casework) Fax: 0161 233 1420 (admin)
9	<b>REFUGEE ACTION</b> South Central	PORTSMOUTH Mon - Fri 10:00-12:30 14:00-16:30 (except Wed mornings)  SOUTHAMPTON Mondays only: 10:00 -12:30 14:00 – 16:30	Third Floor Venture Tower Fratton Road Portsmouth PO1 5DL SOUTHAMPTON Neighbourhood Advice Centre 53 Derby Road Southampton SO14 0DJ	Tel: 023 9229 7407 Fax: 023 9285 7560
10	<b>REFUGEE ACTION</b> South West	Drop in: Monday and Thursday, 10:00-12:00	9 Hide Market West Street St Phillips' Bristol BS2 0BH	Telephone advice 0117 941 5962 Monday 14:00- 16:30 Tuesday, 10:00-12:30 Thursday 14:00-16:30 Friday 10:00-12:30 Fax: 0117 955 5036
11	<b>REFUGEE ACTION</b> South West	Phone advice: Mon and Fri, 2-4pm (client advice line: 01752 235 037 Drop in: Tue and Thurs, 10am-12pm Appointments on Mon and Fri	4 <sup>th</sup> Floor Prideaux Court Palace Street Plymouth PL1 2AY	Main office number: 01752 235 030 (Mon-Fri, 10am-4:30pm)  Fax: 01752 268 805
12	<b>BRITISH REFUGEE COUNCIL</b>	Mon, Tue, Thurs & Fri: 09:30 – 13:30 14:00 – 17:00	Units 4 & 5 Hounslow Business Park Alice Way	Tel - 0208 607 6888 Fax -

## One Stop Service Locations

	<b>(the 'Refugee Council')</b> West London Office	Weds 09.30 – 13.00	Hounslow Middlesex TW3 3UD	020 8607 6850
13	<b>BRITISH REFUGEE COUNCIL</b> East of England Office	Mon, Tues & Thurs: 10.00 – 13.00 & 14:00 – 16:00 Fri: 10:00 – 13:00  Wed (all day) & Fri (pm): Emergencies & appointments only	1 <sup>st</sup> Floor 4-8 Museum St Ipswich IP1 1HT	Tel - 01473 297 900 (advice line)  Fax – 01473 217334
14	<b>BRITISH REFUGEE COUNCIL</b> London Office (Head Office)	Mon-Fri (not Wed a.m.): 09.00 – 17.00  Wed: 09:00 – 14:00 emergencies & appointments only	240-250 Ferndale Rd Brixton London SW9 8BB	Tel - 020 7346 6700/ 020 7346 6777 (advice line)
15	<b>BRITISH REFUGEE COUNCIL</b> West Midlands Office	Mon, Tues, Thurs, Fri 0930–1300; 1400–1730  Wednesday emergencies only	3 Lionel Street Birmingham B3 1AG  YMCA, Edinburgh House, Harding Road, Hanley, Stoke-on-Trent. ST1 3AE	Tel - 0121 234 1950 (switchboard/ advice line)
16	<b>BRITISH REFUGEE COUNCIL</b> Yorkshire & Humberside Office	Mon, Tues, Thurs. & Fri. – 09:00 to 17:00 Wed. – Emergencies or appointments only	Ground Floor Hurley House 1 Dewsbury Road Leeds LS11 5DQ	Tel - 0113 244 9404/ 0113 386 2210 (advice line)
17	<b>SCOTTISH REFUGEE COUNCIL</b>	Mon, Tues, Thurs & Fri: 09:30 – 13:00 & 14:00 – 16:00 Wed: 13:00 – 16:00	5 Cadogan Square (170 Blythswood Court) Cadogan Street Glasgow G2 7PH	Tel - 0141 248 9799  Free phone number - 0800 0856 087  Fax number - 0141 243 2499
18	<b>SCOTTISH REFUGEE COUNCIL</b> <b>*S*</b>	Women's group Tue: 11:00-14:00	Quaker Meeting House 38 Elmbank Crescent Glasgow	Contact Main Office
19	<b>SCOTTISH REFUGEE COUNCIL</b>	Monday AM Thursday ALL DAY ASYLUM ADVICE	Citizens Advice Bureau 58 Dundas Street Edinburgh	Contact Main Office

## One Stop Service Locations

20	<b>SCOTTISH REFUGEE COUNCIL</b>	Housing provide surgery every second Thursday 13:00 – 16:00	Citizens Advice Bureau 58 Dundas Street Edinburgh	Contact Main Office
21	<b>WELSH REFUGEE COUNCIL</b>	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri:10:30 – 12:30	Phoenix House 389 Newport Road Cardiff CF24 1TP	Tel - 02920 489 800 Fax - 02920 432 980
22	<b>WELSH REFUGEE COUNCIL</b>	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri:10:30 – 12:30	3 <sup>rd</sup> Floor, Grove House Grove Place Swansea SA1 5DF	Tel - 01792 630 180 Fax - 01792 630 181
23	<b>WELSH REFUGEE COUNCIL</b>	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri:10:30 – 12:30	High Street Chambers 51 High Street Newport NP20 1GB	Tel – 01633 266 420 Fax - 01633 266 421
24	<b>WELSH REFUGEE COUNCIL</b>	Mon, Tue, Thu: 10:30 – 12:30 14:00 – 15:30 Fri:10:30 – 12:30	Trinity House Trinity Street Wrexham LL11 1NL	Tel - 01978 367890 Fax - 01978 367 891