



Are you under 18? Are you in Detention? No Family in the UK?

# We can help you

## THE REFUGEE COUNCIL CHILDREN'S SERVICES

**We work with separated  
children seeking asylum**

**Call us on:**

**0207 346 1134**

**0207 346 1115**

**Address:**

**13-14 Katharine Street,  
Croydon, CR0 1NX**

**Website:**

**[www.refugeecouncil.org.uk  
/children](http://www.refugeecouncil.org.uk/children)**

### Q&A:

Who are you? Do you work for the government?

We are the Refugee Council. We are a charity organisation independent from the Government.

How often can you visit me?

Once we receive your referral we will try to visit you within a week. After that it depends on your needs and our capacity.

Can you give me some money?

No, we can't give money but we can help you to ask for support from other organisations.

Do you provide an interpreter?

Yes, we can provide an interpreter.

Would you help me if I am over 18 years old?

No, we only provide services for separated children who are currently under 18.

Will you help with my asylum application?

We will make sure that a solicitor is helping you with your asylum application.

### Your Adviser will try to:

- Visit you in detention.
- Listen to your problems.
- Arrange for an interpreter to talk to you.
- Explain why you have been detained.
- Explain why your age is not believed.
- Contact children's services to undertake an age assessment.
- Continue to support you once you are out of detention.
- Work with organisations that will also help you.